

FAQs

IDC Pro™



Q: “Can I use my standard back room package?”

A: Yes you can. You might need to add more racks since this unit offers more brands.

Q: “Is there flavor carryover since the brands and the flavor shots come out of one nozzle?”

A: No. Cornelius employs rinse after each activation, eliminating flavor carry over.

Q: “Can I use my existing top mounted, standard-sized ice maker?”

A: Yes. The IDC Pro™ comes with a universal ice maker adapter kit, for standard ice makers 22”W x 24”D or 30”W x 24”D.

Q: “How do I change the video on the main screen?”

A: Videos can be changed via service screen and a USB.

Q: “What is the video format for the main video?”

TYPE	FORMAT	SIZE
Video	(H.264)	1920 x 800 pixels

*Must be in video format, not static images.

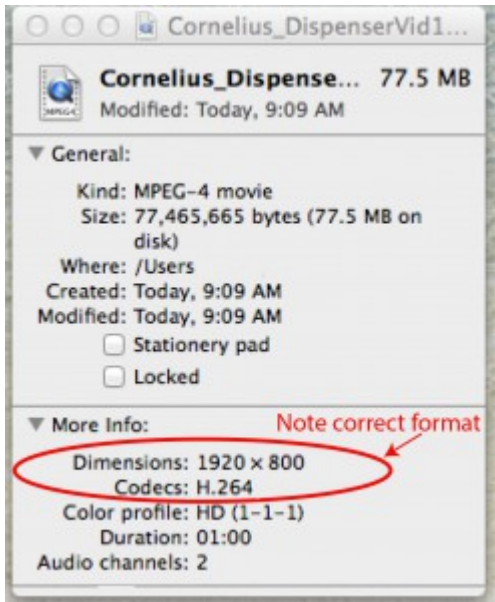
Q: “How can I check to see if my video is in the correct format so it plays brilliantly on the screen?”

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A: Right click on your file. Select properties to view format. See example below.



Q: “Can I show my own brands/flavors on the screen?”

A: Yes, IDC Pro comes standard with the most popular brand and flavor icons. If you would like to create your own use the following formats:

TYPE	FORMAT	SIZE
Brand Image	png	175 x 175 pixels
Flavor shot Image	png	225 x 225 pixels

Q: “Can I dispense drinks from both nozzles simultaneously?”

A: Yes, units will be able to dispense from both sides simultaneously.

Q: “Can I track brands and sales with the IDC Pro™ Unit?”

A: Yes, easy to export a CSV file with sales data via a USB (sales data shows brands poured and brands with flavor shots poured in ounces).