

FAQS

IDC Pro™

Q: “Can I use my standard back room package?”

A: Yes you can. You might need to add more racks since this unit offers more brands.

Q: “Is there flavor carryover since the brands and the flavor shots come out of one nozzle?”

A: No. Cornelius employs rinse after each activation, eliminating flavor carry over.

Q: “Can I use my existing top mounted, standard-sized ice maker?”

A: Yes. The IDC Pro™ comes with a universal ice maker adapter kit, for standard ice makers 22”W x 24”D or 30”W x 24”D.

Q: “How do I change the video on the main screen?”

A: Videos can be changed via service screen and a USB.

Q: “What is the video format for the main video?”

TYPE	FORMAT	SIZE
Video	(H.264)	1920 x 800 pixels

*Must be in video format, not static images.

Q: “How can I check to see if my video is in the correct format so it plays brilliantly on the screen?”

A: Right click on your file. Select properties to view format. See example below.