

FAQs

Viper Elite™



Q: “What is Viper Elite™?”

A: Viper Elite™ is the latest in frozen beverage dispensing. It expertly combines brilliant design, superior performance and world-class quality that you can rely on.

Q: “What is the difference between Viper Elite™ Carbon design language and Viper Elite™ Classic design language?”

A: The Classic Design Language approach communicates a strong, sturdy product that has perceived sophistication, while metal finishes further communicate a highly powerful fine-tuned product.

The Carbon Design Language includes modern design elements combined with premium materials and finishes making this category a timeless look. Smooth continuous surfaces provide an enhanced cleaning experience making the unit easier to wipe down and maintain.



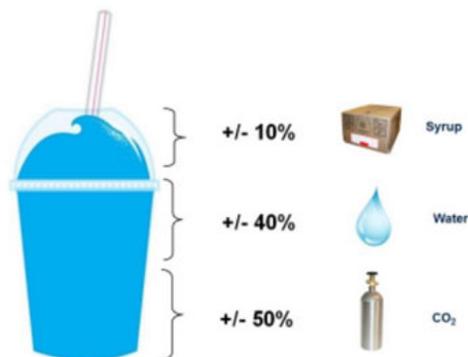
Carbon



Classic

Q: “What is an FCB?”

A: An FCB stands for **F**rozen **C**arbonated **B**everage. It is a beverage created from a blend of high quality syrup, filtered water and food grade CO₂, frozen to a consistent, drinkable slush in a quality FCB machine.



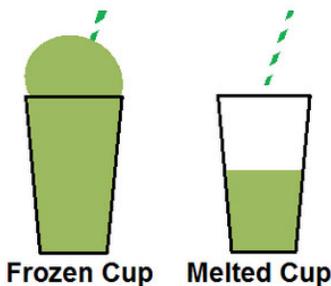
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Q: “Why is an FCB so profitable?”

A: An FCB generates a high gross margin due to its ability to suspend CO2 within the frozen drink. This process of introducing CO2 into the freezing process creates expansion (overrun) in product filling the cup. Think of this expansion, or overrun, as additional profit in your cup!



Q: “Can I adjust the overrun?”

A: Yes, Viper Elite™ allows you to adjust the carbonation levels by barrel. Overruns can range from 30-130% so that you can maximize your frozen offering! Remember, using the highest quality FCB syrups will help you achieve the optimal overrun.

Q: “What is the return on investment for a Viper Elite™ machine?”

A: Click [here](#) for our Viper Elite™ ROI calculator.

Q: “Can I use my standard back room package?”

A: Yes, you can. However, you will need 3/8” syrup and CO2 lines. The water line must be 1/2”. We do encourage the use of a buck and boost transformer.

Q: “Can I use fountain syrups?”

A: Yes, you can. However, the product will be more coarse and have less overrun than if you were to use an FCB syrup. This is because FCB syrups contain foaming agents which enable smoother product consistency and a higher overrun to be achieved.

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Q: “Where can I find helpful videos on operating and servicing a Viper Elite™?”

A: Please click here for our Viper Elite™ video page.

Q: “Is Viper Elite™ ADA compliant?”

A: Yes, Viper Elite™’s SPH handle is ADA compliant on a 34” counter without legs.



ADA Approved Stainless Push Handle (SPH) Valve