TECH TIP

Product: IDC Pro
Subject: Importing Configuration file from USB drive
Date: 09/27/19

Description of Potential Issue:

On screens with software version 1.11.5 when uploading a saved configuration using a USB drive on the initial startup screen a "Fatal Error" message will appear and loading the configuration will be unsuccessful.

Corrective Action:

Select "Use Current Settings" when the ÏDC Pro Configuration" startup screen appears. Load the configuration USB through the "Backup & Restore" menu

Error message when loading configuration USB