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Foodservice
Technologies

A BERKSHIRE HATHAWAY COMPANY



TECH TIP

Product: IDC Pro

Subject: *Drip Tray Design Change*

Date: 10/29/2020

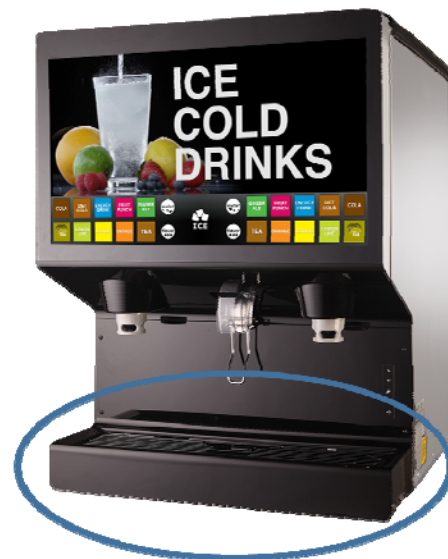
Description of Potential Issue:

The design of the drip tray for IDC Pro has been updated as a running change in production, and the previous drip tray design will no longer be available for order. In addition to other design updates, the aesthetics of the drip tray have changed. The new design has a stainless steel wrapped façade instead of a black plastic cladding piece with stainless sides.

If two IDC Pro dispensers from different production lots are installed next to each other, one may include the previous drip tray design causing a non-cohesive look.



New Design



Previous Design

Serial Number Range Affected:

The new drip tray was implemented on unit serial number 6202008RP011 on February 24, 2020.



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Corrective Action:

There are no issues or defects with the previous drip tray design, so it can continue to be used in existing applications and new installs. However, if a unit with the new design is installed next to one with the previous design, the drip tray can easily be replaced.

A new drip tray assembly can be ordered with part number 629097693. Two new cold-plate drain boots which match the geometry of the new drip tray should also be ordered with part number 620072401. If the insulated drain and clamps were not kept from the previous drip tray, they can be reordered with part numbers 620047378 and 70750 respectively.

Additional Info:

Removing previous drip tray:

- Remove the nozzle panel and splash panel from the dispenser
- Locate the slotted screw (keyhole) on the top right and top left corner of the drip tray. Loosen the 2 screws.
- Lift up on the drip tray and pull forward.
- Remove the drain hose from the rear side of the drip tray.



Installing new drip tray:

- With the nozzle panel and splash panel removed, bring the drip tray near its installation position.
- Install the drain hose on the drain port on the right side of the drip tray and secure the clamp.
- Align the two angled hooks on the rear of the drip tray with the slots on the base of the dispenser.
- Reattach the splash panel and nozzle panel.

