

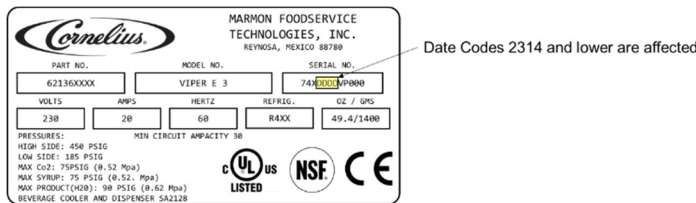
Product: Viper
Subject: Service Support QR Code Change
Date: 9/5/23

Dear Valued Customer,

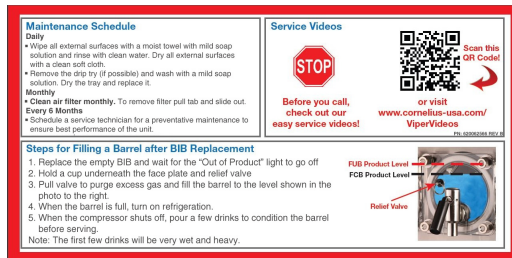
All Cornelius Viper units have an affixed label that provides critical Viper maintenance information along with a QR code directing you to helpful service videos. The website domain containing the original content (www.cornelius-usa.com/ViperVideos) is no longer owned by Cornelius and therefore no longer valid. All the content has been relocated to our new website (www.cornelius.com/ViperVideos). If you have a Viper unit with the old label, you will need to navigate to the new website manually. All new production units will have the revised label with an updated QR code and web address url.

Products Affected: All Viper units (VIPER (E) 2 FLAVOR, VIPER (E) 3 FLAVOR & VIPER (E) 4 FLAVOR)

Serial Numbers Affected: All Viper units prior to serial number **74A2336VP001**.



Old Label



New Label



We apologize for any inconvenience this may cause.

Thank you for your continued support and trust in our products.

Sincerely,
Marmon Foodservice Technologies